

Joe Manchin III
Governor



Ted Cheatham
Director

WV Toll-free: 1-888-680-7342 • Phone: 1-304-558-7850 • Fax: 1-304-558-2516 • Internet: www.wvpeia.com

September 23, 2009

Dear Health Care Provider:

Introducing our new sleep study management program Effective October 1, 2009

We are pleased to announce an enhancement to our sleep study management program offered by Sleep Management Solutions. This program is designed to improve the overall quality of sleep services and ensures appropriate use of home sleep testing. Utilizing AASM and CMS guidelines, Sleep Management Solutions will review your request for a sleep study and make recommendations for those studies that can be performed in the member's home.

What you will need to do?

Please contact Sleep Management Solutions at 1-888-497-5337 to obtain authorization for these services. You can also request precertification via fax (1-866-626-9338) or online at www.sleepmanagementsolutions.com.

How will precertification decisions be made?

Sleep Management Solutions will make decisions based on supplied information. For sleep tests requested Sleep Management Solutions will render a decision within two business days for standard requests after submission of all requested clinical documentation (three hours for urgent requests). Peer-to-peer telephone requests are available at any point during the prior authorization process.

What criteria will SMS follow when making medical necessity decisions?

Sleep Management Solutions uses evidence-based criteria to ensure all requests meet quality standards. You can review Sleep Management Solution's medical necessity criteria at www.sleepmanagementsolutions.com.

Please note: in order to be reimbursed for covered services, you must contact Sleep Management Solutions prior to performing any of these services.

If you have any questions about the changes described in this letter, please contact Sleep Management Solutions at 1-888-497-5337, extension 114, or contact your PEIA network representative.

Sincerely,

A handwritten signature in cursive script that reads 'Shelda Martin MD'.

Shelda Martin, M.D.
Medical Director